



## Phone Features – Detailed Guide

### ANONYMOUS CALL REJECTION \* 77

Reject calls from persons who have chosen to keep their numbers private.

1. Lift the handset and check for the dial tone.
2. Press \*77.
3. An announcement will inform you if the feature is being activated.
4. Dialing \*87 turns the feature OFF.

*Note: Does not block out of area, unavailable, unknown calls.*

### AUTO REDIAL \* 66

Continuously redial a busy number until the line is free and a connection has been established.

1. As soon as the busy signal sounds, press and release the receiver hook and listen for dial tone. If you have already hung up, lift the hand set and listen for the normal dial tone.
2. Press \*66 and hang up.
3. This tells your phone to check the number continuously for up to 30 minutes.
4. A special call back ring will alert you when the line becomes available.
5. Once the call back ring has alerted you, pick up the handset and wait for the other party to answer.

*Note: Some phones may not ring with a special tone.*

#### Cancel Auto Redial:

1. Press and release the receiver hook. Listen for the special dial tone. If you have already hung up, lift the handset and listen for the normal dial tone.
2. Press \*86.
3. Listen for the confirmation tone or announcement.
4. Hang up.

*Note: This feature is also available as a per call service billed on a per usage basis.*

### CALL RETURN \* 69

Dial the last number that called you.

1. Lift the handset and listen for the dial tone. If you were holding the handset when the call originally came through, press the receiver hook.
2. Press \*69.
3. The phone will automatically dial the number of the last person who called you. Call return only dials local calls.
4. If the line is busy, hang up. The phone will keep trying to make a connection for up to 30 minutes. A special call back ring will alert you when the connection has been made.
5. Lift the handset to receive the call.

#### Cancel Call Return:

1. Press \*89.
2. Listen for the confirmation.

*Note: This feature is also available as a per call service billed on a per usage basis.*

### CALL FORWARDING 72#

Routes calls to a number specified by you.

1. Lift the handset and listen for the dial tone from your phone.
2. Press 72#.
3. Listen for a second dial tone.
4. Dial the number to which you wish to forward your calls.
5. Listen for a confirmation tone, then the normal ringing sound.
6. The cell phone must be answered to activate.
7. The feature is now activated.

#### Cancel Call Forwarding:

1. From your phone lift the handset and listen for the dial tone.
2. Press 73#.
3. Listen for confirmation tone, then a normal dial tone.

*Note: If your phone is forwarded you will hear short rings on your phone as a call is being forwarded. You will not be able to answer these calls. You will be able to make outgoing calls. If the forwarded number that you wish to use is a long-distance number, you will be charged the long-distance rate for each call that is forwarded and accepted.*

## CALL FORWARDING BUSY LINE

Allow incoming calls that receive a busy tone to be forwarded to a pre-designated telephone number.

*Note: You will need to call NTS and set up this feature.*

## CALL FORWARDING DON'T ANSWER

Allow incoming calls that are not answered after a pre-determined number of rings to forward to a pre-determined telephone number.

*Note: You will need to call NTS and set up this feature.*

## CALL FORWARDING BUSY LINE DON'T ANSWER

Allow incoming calls that encounter a busy signal or are not answered after a customer-designated ring time to be automatically forwarded to another telephone number.

*Note: You will need to call NTS and set up this feature.*

## CALL WAITING

Never miss an important call.

1. While on a call, a small beep or distinct tone will alert you of another incoming call.
2. Press the receiver hook or flash button to answer the call.
3. When the second call is answered the first call is automatically put on hold.
4. To return to the original call press the receiver hook or flash button.
5. You may turn off Call Waiting temporarily by pressing \*70 before you make a call. \*70 works only on a per call basis.

*Note: Call Waiting is on at all times and is available on all calls whether they are incoming or outgoing. This feature may interfere with modem use, but can be turned off temporarily as detailed above.*

## CALLER ID

This feature allows you to see the name and number of many incoming calls.

1. On an incoming call, let the phone ring twice to allow the Caller ID unit to receive the information.
2. The caller's name and phone number will appear on the display screen.
3. If you chose to accept the call, pick up the handset. If you choose not to accept the call, no action is necessary.
4. When placing a call, to block delivery of Caller ID on per call basis:
  - a. Lift the handset and listen for the dial tone.
  - b. Press \*67.

- c. Listen for a tone which notifies user the per call blocking is on.
- d. Dial the number desired.

*Note: Before using this feature, users must subscribe to Caller ID and purchase a Caller ID electronic device. When the letter "P" or the word "Private" appears on the screen, this indicates that the caller's phone number has been blocked. When the phrases like "unknown name", "unknown number", or "unavailable" appear on the screen, this is an indication that the incoming caller is in an area that does not support Caller ID services.*

## CALLER ID ON CALL WAITING

See the names and numbers of incoming callers while talking on the phone.

*Note: Before using this feature, you must purchase a Caller ID/ Call Waiting electronic device and subscribe to Caller ID and Call Waiting.*

## CALL TRACE

Trace of harassing calls.

1. Hang up on the call, wait for 10 seconds, then dial \*57. Listen for the special tone.
2. Press \*57.
3. Listen for an announcement confirming that the last call was traced.
4. Hang up.
5. If successful the number you traced will be recorded by NTS. If you decide to pursue the matter, NTS will provide the results of the trace to the local authorities.

*Note: Customer Originated Trace must be activated during or immediately after the call you wish to trace. If another call is received before activation, or Call Waiting is activated during the harassing call, you will be unable to trace the offending call. In some areas, after activating the Call Trace feature, a recorded message will state that the call can be traced. Simply follow the voice instructions. Results of the trace will not be provided to you.*

## PRIORITY CALL \* 61

Designate one distinctive ring for up to 31 local telephone numbers.

1. Lift the handset and listen for the dial tone.
2. Press \*61.
3. Listen for an announcement letting you know whether the feature is turned on or off. A voice recording will tell you how many numbers are stored on your list.
4. Dialing \*81 turns the feature OFF.
5. If you would like to add the last caller to your list, press \*01#.
6. If you wish to hear the phone numbers that are on your list, dial 1. After the list is read, a set of voice instructions will follow.
7. If you would like to add a number to your list, press the # key.
8. You may store up to 31 phone numbers on your VIP list.

9. If you wish to remove a phone number from your list, press \*. If you would like to hear the instructions again, dial 0.

*Note: This list of phone numbers is separate from that of Selective Call Acceptance, Selective Call Forwarding, and other similar services.*

## SELECTIVE CALL ACCEPTANCE

Screen up to 31 phone numbers from which you are willing to accept calls. Incoming calls from numbers not appearing on the personalized list will receive an automated message stating that you are not currently accepting calls.

1. Lift the handset and listen for the dial tone.
2. Press \*64.
3. Listen for an announcement letting you know if the service is turned on or off. A voice recording will tell you how many numbers are stored on your list.
4. Dialing 3 turns the feature ON (if it currently turned off). Like-wise, it will turn the feature OFF (if it is currently turned on).
5. If you would like to add the last caller to your list, press #01#. If you wish to hear the phone numbers that are on your list, dial 1.
6. If you would like to add a number to your list, press the # key.
7. If you wish to remove a phone number from your list, press \*.
8. If you would like to hear the instructions again, dial 0.

*Note: This list of phone numbers is separate from that of Call Blocker, Selective Call Forwarding, and other similar services.*

## SELECTIVE CALL FORWARDING \* 63

Designate up to 31 phone numbers for forwarding to another phone. When a call is received from a number appearing on the VIP list, it is automatically forwarded.

1. Lift the handset and listen for the dial tone.
2. Press \*63.
3. Listen for an announcement letting you know if the service is turned on or off. A voice recording will tell you how many numbers are stored on your list.
4. Dialing \*83 turns the feature ON (if it is currently turned off). Likewise, it will turn the feature OFF (if it is currently turned on).
5. If you would like to add the last caller to your list, press #01#.
6. If you wish to hear the phone numbers that are on your list, dial 1.
7. If you would like to add a phone number to your list, press the # key and enter the number.
8. If you wish to remove a phone number from your list, press \* and enter phone number.

9. If you would like to hear the instructions again, dial 0.

*Note: This list of phone numbers is separate from that of Call Blocker, Selective Call Rejection, and other similar services.*

## THREE-WAY CALLING

Talk with two other people in different places - at the same time.

1. Call the first person to whom you wish to speak.
2. Press the receiver hook.
3. When a dial tone is heard, dial the number of the second person.
4. Once connected, press the receiver hook to connect all parties.
5. For other calls, you must hang up your phone for at least 10 seconds, or a 3-way call will be setup. You will be charged accordingly.

## REMOTE ACCESS TO CALL FORWARDING

Turn on, turn off, and change the number of which your calls are forwarded from any touch tone phone.

## 900 & 976 REGISTRATION

Block calls to numbers beginning with 900 and 976.

*Note: To activate this feature contact NTS and ask for Customer Care. This does not block toll free transferred calls to 900/976.*

## PERSONALIZED RING

Establish up to three telephone numbers that are distinguished by its unique ringing pattern.

*Note: To enter this service contact Customer Care. To activate this feature contact NTS and ask for Customer Care.*

## PER LINE BLOCKING

Prevent sending your name and number to Caller ID subscribers.

1. Press \*82.
2. Listen for the confirmation.
3. Dial destination number.

*Note: To order this service contact Customer Care. To activate this feature contact NTS and ask for Customer Care.*

## CALL BLOCKER \* 60

Block calls from up to 31 phone numbers.

1. Lift the handset and listen for the dial tone.
2. Press \*60.
3. Listen for an announcement letting you know if the service is turned on or off. A voice recording will tell you how many numbers are stores on your list.

4. Dialing \*80 turns the feature ON (if it is currently turned off). Likewise, it will turn the feature OFF (if it is currently turned on).
5. If you would like to add the last caller to your list, press #01#.
6. If you wish to hear the phone numbers that are on your list, dial 1.
7. If you would like to add a number to your list, press the # key.
8. If you wish to remove a phone number from your list, press \* (rotary users dial 11).
9. If you would like to hear the instructions again, dial 0.

*Note: this list of phone numbers is separate from that of Selective Call Acceptance, Selective Call Forwarding, and other similar services.*

## EASY OPTION SERVICES

	Active	Cancel
<b>Anonymous Call Rejection</b>	*77	*87
<b>Auto Redial</b>	*66	*86
<b>Call Blocker</b>	*60	*80
<b>Call Forwarding</b>	72# and enter forwarding number	73#
<b>Call Return</b>	*69	*89
<b>Call Trace</b>	Hang up and wait for dial tone, then press *57	
<b>Call Waiting</b>	Press receiver hook	*70

## SIMULTANEOUS CALL FORWARDING

Forward multiple calls simultaneously to another designated telephone number.

*Note: Contact NTS Customer Care to activate this feature along with Call Forwarding.*

## SPEED CALLING 8

Call frequently used numbers by dialing just one digit.

### Set Up Numbers:

1. Lift the handset and listen for the dial tone.
2. Press \*74.
3. Listen for second dial tone.
4. Assign a speed dial code by dialing any number between 2 and 9.
5. Dial the phone number you wish to set up. For long distance numbers, include 1 and the area code.
6. Press the #.
7. Listen for confirmation.

### To Use:

1. Lift the handset and listen for the dial tone.
2. Dial the speed call code.
3. Press the #.

*Note: You should write your speed numbers down for future reference. This information cannot be retrieved.*

## SPEED CALLING 30

Reach 30 important numbers by dialing just two digits.

### Set Up Numbers:

1. Lift the handset and listen for the dial tone.
2. Press \*75.
3. Listen for second dial tone.
4. Assign a speed dial code by dialing any number between 20 and 49.
5. Dial the phone number you wish to set up. For long distance numbers, include 1 and the area code.
6. Press the #.
7. Listen for confirmation.

### To Use:

1. Lift the handset and listen for the dial tone.
2. Dial the speed call code.
3. Press the #.

*Note: you should write your speed numbers down for future reference. This information cannot be retrieved.*

## TOLL RESTRICTION

Restrict outgoing toll calls.

*To activate this feature contact NTS and ask for Customer Care.*