

GENERALLY AVAILABLE TERMS AND CONDITIONS

OF

NTS COMMUNICATIONS, INC.

TELECOMMUNICATIONS SERVICES

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REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE  
TO TELECOMMUNICATIONS SERVICES  
TO CUSTOMERS WITHIN THE OPERATING TERRITORY OF

NTS COMMUNICATIONS, INC.

SERVICE IS PROVIDED BETWEEN POINTS WITHIN THE  
UNITED STATES, ITS TERRITORIES AND POSSESSIONS AS  
SPECIFIED HEREIN BY MEANS OF WIRE, RADIO  
TERRESTRIAL OR SATELLITE FACILITIES OR ANY  
COMBINATION THEREOF.

GENERALLY AVAILABLE TERMS AND CONDITIONS  
OF  
NTS COMMUNICATIONS, INC.  
TELECOMMUNICATIONS SERVICES

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1. APPLICATION OF DOCUMENT

This document contains the rates and regulations applicable to the provision of telecommunications service of NTS Communications, Inc. (hereinafter referred to as "NTS" or "the Company") between points in the United States, Its territories and possessions as specified herein. Service is furnished subject to transmission, atmospheric and like conditions, by wire, radio, terrestrial or satellite facilities or any combination thereof.

1.1 Adopting Companies

This document has been adopted by NTS Telephone Company, LLC, and PRIDE Network, Inc., both of which are wholly owned subsidiaries of NTS Communications, Inc.

## 2. REGULATIONS

### 2.1 Undertaking of the Company

#### 2.1.1 Scope

The Company undertakes to provide interstate and intrastate telecommunications service in accordance with the terms and conditions set forth in this document. The terms, conditions and/or rates provided herein may be altered, amended, repealed, or otherwise changed pursuant to written contracts between the Company and any of its Customers. The precise terms, conditions and/or rates provided a Customer under a specific contract will be dependent on consideration of, among other items, the following factors: (i) length of service contract; (ii) usage volume; (iii) monetary guarantees by Customer; (iv) Customer proximity to existing Company facilities; (v) type of service in question; and (vi) mix of facilities provided by other carriers incidental to Company's provision of services.

#### 2.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of satellite or other transmission medium capacity or because of any causes beyond its control.

#### 2.1.3 Resale of Services

Provided that the Customer makes appropriate contractual arrangements with the Company on such terms and conditions as the Company may from time to time deem appropriate, the Company's services are available for resale by Customers. In such cases, the Customer assumes sole responsibility to provide all functions for their subscribers.

2. REGULATIONS (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

- (A) The Company shall be defended (by counsel of its choosing), indemnified and held harmless by the Customer against:
- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities; and
  - (2) Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
  - (3) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.
- (B) The Company shall not be liable for and the Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of the Company's service or equipment that is not the direct result of the Company's intentional actions. No agents or employees of other carriers or other entities shall be deemed to be agents or employees of the Company.
- (C) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to the Company and in no event shall the Company be liable for any consequential, special, or incidental damages whatsoever.

## 2. REGULATIONS (Cont'd)

### 2.1 Undertaking of the Company (Cont'd)

#### 2.1.4 Liability of the Company (Cont'd)

- (D) The Company shall not be liable to the Customer for any failure of performance due to causes beyond its control including fire, flood, epidemic, earthquake, other acts of God, explosion, strike or other labor disputes, riot or civil disturbance, war (whether declared or undeclared) or armed conflict, failure of common carrier or "carrier's carrier" or municipal ordinance, any state or federal law, governmental order or regulation or order of any court of competent jurisdiction, or any other similar thing or occurrence not within the control of the Company.

#### 2.1.5 Provision of Equipment and Facilities

- (A) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with the Company's service, shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- (B) The Company shall not be responsible for the installation, operation or maintenance of any customer provided communications equipment. Where such equipment is connected to service furnished pursuant to this document, the responsibility of the Company shall be limited to the furnishing of services under this document and to the maintenance and operation of such service in the proper manner; subject to this responsibility, the Company shall not be responsible for:
- (1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment; or
  - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

#### 2.1.6 Restoration of Service

The use and restoration of service shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specify the priority system for such activities.

## 2. REGULATIONS (Cont'd)

### 2.2 Prohibited Uses

Telecommunications service shall not be used for any unlawful purpose.

### 2.3 Obligations of the Customer

#### 2.3.1 Customer Premises Provisions

- (A) The Customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed by the Customer on the premises of the Customer.
- (B) If facilities and equipment are provided by the Company, the Customer shall be responsible for providing Company personnel access to the premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company, or upon termination of service, for the purpose of removing such equipment. Unless a written agreement between the Company and Customer provides to the contrary, all equipment provided by the Company and placed on a Customer's premises or elsewhere to facilitate Customer's use of the Company's services shall at all times remain the sole and exclusive property of the Company and upon disconnection of said service for whatever reason Customer shall allow (or cause others over whom Customer exercises authority to allow) representatives of the Company access to the equipment so that the same may be removed from the premises in question.

#### 2.3.2 Liability of the Customer

- (A) The Customer will be liable for any damage to the facilities of the Company or any injury to the personnel of the Company caused by the negligence or willful acts of the officers, employees, agents or contractors of the Customer.
- (B) The Customer is required to reimburse the Company for any loss through theft or otherwise of the Company's equipment or apparatus on the Customer's premises.

### 2.4 Use of Service

Telecommunications service may only be used to transmit communications of the customer and authorized users in a manner consistent with the terms of this document and the policies and regulations of the Federal Communications Commission (FCC) and local authorities having jurisdiction over the service.

2. REGULATIONS (Cont'd)

2.5 Customer Equipment and Channels

2.5.1 Interconnection of Facilities

- (A) Interconnection between Customer and the Company must be made by the Customer at the operating offices of the Company.
- (B) In order to protect the Company's facilities and personnel and the services furnished to other customers by the Company from potentially harmful effects, the signals applied to the Company's services shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

2.5.2 Inspections

- (A) The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this document are being complied with in the installation, operation or maintenance of the Customer's or the Company's equipment. The Company may interrupt the service at any time, without penalty to itself, because of the Customer's departure from any of these requirements.
- (B) Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to the Company.
- (C) In the event of service interruption, the Customer shall cooperate in good faith to the extent necessary to reinstate service, including the provision of immediate access to the Customer's premises.

2.6 Payment Arrangements

2.6.1 Payment and Billing

- (A) All service which is not private line service is billed on a monthly basis. NTS Local Service is billed in advance of the month in which the service is provided with respect to monthly recurring charges and in arrears with respect to toll and other usage sensitive charges. Bills are due and payable within sixteen (16) days of invoice date and any bill which is not paid within this period shall be considered delinquent. A late payment charge of 1-1/2% will accrue each month upon any amount unpaid thirty (30) days after invoice date.



2. REGULATIONS (Cont'd)

2.6 Payment Arrangements (Cont'd)

2.6.1 Payment and Billing (Cont'd)

- (B) All private line service is billed on a monthly basis. Bills for this service are due and payable within sixteen (16) days of invoice date. A late payment charge of 1-1/2% will accrue each month upon any amount unpaid thirty (30) days after invoice date.
- (C) The Customer is responsible for payment of all charges for services furnished to the Customer. The security of the Customer's authorization codes is the responsibility of the Customer. All calls placed using these authorization codes will be billed to and paid by Customer. Specifically, irrespective of the nature of usage of the Company's services, that is to say regardless of whether or not such usage is authorized by Customer, restitution in full shall be made to the Company for all usage which is billed to Customer's account pursuant to the terms of this document. In no instance shall the risk of loss arising from any unauthorized or fraudulent procurement or consumption of the services provided by the Company be placed on the Company, but rather, Customer shall at all times bear said risk and make payment in full to the Company for all such services charged to Customer's account.
- (D) Unless Customer has supplied the Company with effective evidence of Customer's tax exempt status for one or more specific taxes, Customer will be billed for any and all applicable local, state, and federal taxes. Customer shall be responsible for all taxes which are billed to Customer hereunder.

2. REGULATIONS (Cont'd)

2.6 Payment Arrangements (Cont'd)

2.6.1 Payment and Billing (Cont'd)

- (E) The Company reserves the right to examine the credit record of all applicants and customers:
- (1) Applicants or customers whose financial condition is unknown or is unacceptable to the Company or is not a matter of general knowledge may be required to make a security deposit. The Company reserves the right in all instances to refuse to provide service to any applicant or customer whose financial condition is unknown or unacceptable to the Company.
  - (2) A Customer whose service has been discontinued for non-payment of bills will be required to pay any unpaid balance due to the Company before service is restored. In addition, the Company may require a security deposit from the discontinued Customer wishing to reestablish service. If traffic has increased since the account was canceled, the Company may require a security deposit based on the newly estimated minutes.
  - (3) The amount of the security deposit may, in the Company's sole discretion, be calculated by as 1/6 of the Customer's estimated annual billing. With regard to new Customers, the amount of Customer's usage with its present long distance carrier may be used to arrive at Customer's estimated minutes of usage. In the event the Customer does not have an existing long distance carrier at the time a request for service is made, or if Customer refuses to reveal said carrier, the amount of Customer's monthly billings with that carrier, and provide the Company with adequate proof of the same, then the Company may require a security deposit from Customer in such amount as the Company, in the exercise of its sole discretion, should deem appropriate to adequately protect itself from non-payment. The Customer shall be apprised that after 365 days of service the account will again be reviewed, and in the event all amounts due have been paid within the terms of the service authorization and/or this tariff, the deposit may be refunded in full. Simple interest at the annual rate periodically established by the relevant Public Utility Commission (or equivalent state office) will be paid on all sums retained on deposit.

2. REGULATIONS (Cont'd)

2.6 Payment Arrangements (Cont'd)

2.6.1 Payment and Billing (Cont'd)

- (F) The Company shall recognize such name(s) and customer(s) that appear on the most recent service authorization form, service agreement, or invoice as the sole person(s) or entity(s) authorized to accept, utilize, manage, modify or terminate services provided by the Company. Such name(s) shall be deemed to identify the person(s) or entity(s) liable and accountable for all charges incurred for service(s) described in the relevant document identifying such name(s). In the event the name(s) identified in such document describes the Customer as being an entity which is not readily identifiable as an individual, partnership, limited partnership, corporation, limited liability company, or other similar legal entity duly recognized by applicable state or federal law, then the Company shall recognize the individual that actually placed the order for service with the Company as the Customer. Such individual shall be responsible for all charges accruing under the account established pursuant to said order. Nothing contained herein shall preclude the Company from proceeding to collect charges, by appropriate legal action or otherwise, from an individual who is a partner, member, equity or interest-holder of a recognizable legal entity that does not, under applicable law, provide for the limited liability of partners, members, or the like.
- (G) The name(s) of the customer(s) desiring to use the service should be set forth in the application for service, service agreement, invoice, or other documentation.
- (H) In the case of a billing dispute between the Customer and the Company for service furnished to the Customer which cannot be settled to mutual satisfaction, the Customer is limited to taking the following action:
  - (1) The Customer may request, and the Company will comply with the request, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be disconnected.
  - (2) Customer must bring billing inquiries and disputes to the Company's attention within ten (10) days of the invoice date. Failure to do so within this period shall be deemed an admission of the accuracy of the entire contents of the bill, and shall foreclose any opportunity to challenge the accuracy of any portion of that bill at a later date.

## 2. REGULATIONS (Cont'd)

### 2.6 Payment Arrangements (Cont'd)

#### 2.6.1 Payment and Billing (Cont'd)

- (l) Customer will be liable to the Company for any and all costs and/or expenses incurred directly or indirectly, including without limitation, court costs, costs of collection, attorney's fees, costs of investigation, and all other similar costs, incurred by the Company in the collection or attempted collection of any delinquent charges, fees, tolls or other billed items. In the event the Company should utilize in-house counsel in the collection or attempted collection of any delinquent charges, fees, tolls or other billed items, and should such utilization result in the filing of a lawsuit against a Customer, then the Company shall be entitled to recover reasonable attorney's fees as part of any judgment or settlement in which the Company is the prevailing party. With regard to in-house counsel, reasonable attorney's fees is defined as those fees which are usually and customarily charged by attorneys for similar work in the general geographic area in which the lawsuit is brought.

#### 2.6.2 Discontinuance of Service

##### (A) Cancellation of Service by Customer

Monthly Subscriptions: Monthly subscriptions begin on the start of service date and renew on a monthly basis thereafter until cancelled by the Customer. If a subscription renews on a day not contained in a given month, the Company will bill the Customer, and the service period begins, as of the last day of such month. The subscription fee for service(s) will be billed at the beginning of the service month and each month thereafter unless and until the Customer cancels the subscription. Payments are nonrefundable and there are no refunds or credits for partially used subscription periods. Customers may cancel their subscription for a service period up to the last day of the service period prior to the service period that the Customer wishes to cancel, and the cancellation will be effective at the end of the then-current billing period. Any request for cancellation after the commencement of a service period will be effective at the end of the then-current service period. Access to the services will, if possible, continue to be provided at the location ordered or, if the Customer moves, to the Customer's new location if in a NTS-served area (subject to any installation charges).

If the Customer has in writing agreed to a different term of service, cancellation of the service shall be governed by the terms of the written agreement.

Without incurring liability, the Company may immediately discontinue, suspend for such period of time as the Company may deem appropriate, or cancel any service or application for service upon written notice to the Customer:

2. REGULATIONS (Cont'd)

2.6 Payment Arrangements (Cont'd)

2.6.2 Discontinuance of Service (Cont'd)

(B) Cancellation of Customer's Service by the Company

The Company may, upon written notice, cancel any service:

- (1) For non-payment of any sum due to the Company for more than thirty (30) days after the Company issues the bill for the amount due.
- (2) For any violation of any of the provisions governing the furnishing of this service under this document.
- (3) For any violation of any law, rule, regulation or policy of any government authority having jurisdiction over the service.
- (4) By reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service.
- (5) Upon notification to the Company from the Customer's bank that the Customer's payment check is being returned for reasons of "Insufficient Funds," "Account Closed," or the like.
- (6) Any intentional or de facto transfer or assignment of services supplied by the Company without the express written authorization of the Company.
- (7) In circumstances when the Customer's use of the service has materially increased and a deposit has been requested by the Company, and the deposit is not forthcoming.
- (8) If a Customer becomes the subject of a bankruptcy or an insolvency proceeding or upon commencement of any other action against the customer with respect to creditors in the nature of bankruptcy or insolvency.
- (9) If the company deems such action is necessary to protect against loss/fraud, Abuse of Service as defined in 2.9, below, or to otherwise protect its personnel, agents, facilities or services.

2.7 Definitions

Applicant: A person, firm, corporation, or other entity which has requested any service from the Company.

Channel: The term "Channel" denotes the communications path established between Company operating centers and points of communication via satellite in space, microwave or cable, which channel may be used for the transmission and reception of communications signals.

Company: The term "Company" denotes NTS Communications, Inc. of Lubbock, Texas.

2. REGULATIONS (Cont'd)

2.7 Definitions (Cont'd)

Customer: The person, firm, corporation, or other entity which orders service and is responsible for the payment of charges and compliance with tariff regulations.

NTS Local Service or Local Service: This service encompasses all local telephony products which the company may from time to time sell or resell. It includes, without limitation, local dial tone, ISDN service, XDSL type services, toll calls routed on the local telephone company's network, directory assistance, and features such as call forwarding, call waiting, toll restriction, caller ID, and the like. Except where specifically indicated, NTS Local Service shall be treated as if it were regular message telecommunications service for purposes of this document.

Responsible Organization (RESPORG): The entity identified by the SMS/800 as responsible for managing and controlling records within the SMS/800.

SMS/800: The computer system, interface, and data base managed by the Number Administration and Service Center (NASC) which allows for the centralized management of 800/888 records and makes possible 800/888 number portability through appropriate RESPORG designation or instruction.

United States: Designates the 50 states and the District of Columbia.

2.8 Additional Regulations for 800 Service and RESPORG Functions

In addition to the terms of any contracts between the Company and its Customers and in addition to other regulations contained herein which may be applicable to 800 Service and/or RESPORG functions provided by the Company, said items shall be subject to the following specific regulations: Use of the Company's 800 Service and 800 telephone numbers is expressly subject to any 800 policies the Company may from time to time implement or be required to implement. Customer shall not sell, broker, barter, assign, transfer or release for a fee (or otherwise) any 800 number. Customer shall have no ownership interest or proprietary interest in any 800 number. With respect to 800 numbers assigned by the Company, the Company shall be deemed the RESPORG. In addition to any other limitations on liabilities contained herein, customer indemnifies and holds the Company harmless from all liabilities associated with Customer's use of any 800 number including, without limitation, the premature or incorrect publication or advertisement of any 800 number. Customer shall be fully liable to the Company for all calls placed to its 800 number including, without limitation, calls which are identified as local, miscalled, or intended for a party other than Customer. If at the time of cancellation of any 800 service for which the Company is RESPORG the Customer owes an outstanding balance (defined as charges which have been outstanding for thirty (30) days or more) to the Company, then Customer's 800 number shall not be transferable to another long distance carrier or RESPORG until all such charges have been paid.

2. REGULATIONS (Cont'd)

2.9 Abuse of Service

2.9.1 Unlimited Long Distance

Residential. Unlimited Residential Long Distance cannot be used for long distance to the Internet or for business purposes, including but not limited to, telemarketing or autodialing. If NTS determines that the Customer is in violation of above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to an alternative plan.

Business. Unlimited Business Long Distance is not available to Customer locations with more than five (5) business access lines. All business access lines at the participating business location must be provisioned on this plan. Unlimited Business Long Distance may not be used in conjunction with the following: autodialers, long distance Internet access, call center applications including but not limited to autodialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. If Company determines that the Customer is in violation of above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to an alternative plan.

2.9.2 Internet

Company's internet may only be used for lawful purposes. Transmission or reception of any material in violation of applicable U.S., state, or local law, regulation, or ordinance is prohibited. This includes, but is not limited to, copyrighted material, materially judged to be threatening, or obscene, or material protected by trade secret or other legally recognized privilege. "Spamming" (defined as the sending of unsolicited e-mails to parties with whom you have no existing business, professional, or personal acquaintance) is prohibited. Customer shall indemnify and hold Company harmless from any and all claims resulting from Customer's use of Company's internet which causes, or is alleged to have caused, damage to another party.

### 3. SERVICE CLASSIFICATIONS

#### 3.1 Telecommunications Services

##### 3.1.1 Description of Services

Telecommunications service consists of the furnishing of switched message telecommunications, private line service, and broadband service. Such service is available twenty-four (24) hours a day, seven (7) days a week. The Company maintains operating centers at Lubbock, Texas; Dallas, Texas; Amarillo, Texas; Midland, Texas; Abilene, Texas; Wichita Falls, Texas and Phoenix, Arizona, and such other locations as the Company shall from time to time deem appropriate.

##### (A) Message Telecommunications Service

Switched long distance or message toll voice, video and/or data service which is routed via one or more of the Company's switching centers from a point in the continental United States, Alaska, Hawaii, to another point within such territory.

##### (1) Toll Free Service

NTS Toll-Free Services consist of message telecommunications services which permit inward calling between a station associated with an access line in one location and stations in diverse geographical service areas served by the NTS Toll-Free Service. The distinctive feature of these services is that the called party, rather than the calling party, is the Customer and is charged for the service.

##### (2) Travel Card Service

NTS Travel Card Service consists of message telecommunications service whereby a Customer may, by utilizing a particular access number and a Customer specific authorization code issued by the Company place calls from a point different from the Customer's regular station to stations in diverse geographical regions.

##### (3) Local Service

NTS Local Service consists of all Local Service which the Company may from time to time sell or resell.

##### (B) Private Line Service

A dedicated, nonswitchable link from one or more customer-specific locations to one or more customer-specific locations.



### 3. SERVICE CLASSIFICATIONS (Cont'd)

#### 3.1 Telecommunications Services (Cont'd)

##### 3.1.1 Description of Services (Cont'd)

###### (C) Broadband Services

NTS' Broadband Services provide Customers with access links which can be used for internet or wide area network (WAN) transmission.

###### (1) Internet Service

NTS offers a full range of retail and wholesale Internet products. NTS utilizes a diverse fiber optic DS-3 connections to the Internet backbone. NTS provides Internet access to retail customers via dial-up, dedicated LAN, ISDN and xDSL technologies.

###### (2) xDSL Service

NTS offers high speed connection to the Internet or other networks such as corporate or local or wide area networks. NTS offers SDSL, TDSL, IDSL, and Universal DSL (G.Lite). This service is only available in areas where NTS is able to provide Local Service.

###### (3) Frame Relay/ATM Service

NTS offers Frame Relay Services which allow customers to establish Virtual Private Networks. NTS also offers Nationwide ATM (Asynchronous Transfer Mode) which allows creation of virtual private networks where frame relay is not a suitable option. This service is available on a limited basis.

#### 3.2 Rates for Message Telecommunications Service

The rates for message telecommunications service will depend on the time period in which the call is placed and the location to which the call is terminated. Calls which overlap rate periods will be charged according to the rates applicable for the duration of the call. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the connection is terminated.

##### 3.2.1 Residential and Business Customer Service

NTS provides message telecommunications service to residential and business customers at the rates which are published in NTS' Rate Sheet on NTS' website at [www.ntscom.com](http://www.ntscom.com).

3. SERVICE CLASSIFICATIONS (Cont'd)

3.2 Rates for Message Telecommunications Service (Cont'd)

3.2.2 Toll-Free Service

NTS provides Toll-Free Services to Customers at the rates which are listed in section 5, below.

3.2.3 Travel Card Service

NTS provides Travel Card Services to Customers at rates which are listed in section 5, below.

3.2.4 NTS Long Distance Service

NTS provides Long Distance Service to Customers at rates, which are listed in section 5, below. Long Distance Service which is included in NTS' product packages is provided at rates located on NTS' website at [www.ntscom.com](http://www.ntscom.com). Intralata toll calls made utilizing the incumbent local exchange company's network (as opposed to the NTS long distance network) and all other usage sensitive products are billed at the same rates charged for such calls by the incumbent local exchange company. At no time shall any discount apply to usage sensitive local services.

3.2.5 NTS Local Service

NTS provides Local Service to Customers at rates which are published in NTS' Texas Rate Sheet No. 2 and located on NTS' website at [www.ntscom.com](http://www.ntscom.com).

3.3 Rates for Private Line Service

The rates for Private Line Services are calculated on a flat rate monthly basis pursuant to specific contracts or service arrangements between the Company and its Customers. Additional charges, in the nature of installation, disconnection, or other charges, may also apply and are calculated pursuant to specific contracts or arrangements between the Company and its Customers. The Company reserves the right to utilize any non-discriminatory factors it deems worthy of consideration in pricing any and all Private Line Services.

3. SERVICE CLASSIFICATIONS (Cont'd)

3.4 Rates for Broadband Services

(1) Internet Services

NTS provides Internet services at rates which are listed in section 5, below.

(2) xDSL Services

NTS provides xDSL services at rates which are listed in section 5, below.

(3) Frame Relay/ATM Services

NTS provides Frame Relay/ATM Services at rates which are listed in section 5, below.

3.5 Promotional Offerings

The Company from time to time may engage in promotional offerings of limited duration, not to exceed ninety (90) days designed to test new services, attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this document will apply to the Company's promotional service offerings. If required for approval, the Company will notify any Federal or State agencies specifying the services offered, terms of the promotion, location and dates of each promotional period.

4. MISCELLANEOUS CHARGES & TAXES

4.1 Universal Service Fund (USF) Fee

A USF fee shall be assessed on all interstate services provided to the Company's end user Customers. This charge shall be equal to the charge mandated by the FCC.

4. MISCELLANEOUS CHARGES & TAXES (Cont'd)

4.2 State Universal Service Fund (USF) Fees

Services provided under this document and/or via contract between the Company and Customer are subject to an undiscountable Universal Service Fund Fee. The amount of the USF Fee will vary depending on the State in which the Customer resides.

4.3 Primary Interexchange Carrier Charge (PICC)

Customers who purchase equal access outbound services from the Company may be assessed, and shall pay to the Company in accordance with the terms of these Generally Available Terms & Conditions, an undiscountable Primary Interexchange Carrier Charge (PICC) which is a per line (local exchange carrier provided switched access line) monthly charge. These are charges which are billed to the Company by the following local service providers: GTE, Sprint, US West, and Valor. These charges are typically incurred for the following services: multi-line business, Centrex, ISDN and BRI.

4. MISCELLANEOUS CHARGES & TAXES (Cont'd)

4.4 Public Payphone Surcharge

4.4.1 A Public Payphone Surcharge (PSC) of \$0.55 per call applies to all completed long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis. The public payphone services to which the surcharge applies include, but they are not limited to, the following:

- (A) travel card service;
- (B) collect calls;
- (C) calls billed to a third number;
- (D) Toll Free (e.g., 800 and 888) calls;
- (E) directory assistance calls;
- (F) calls accessing the Company's services via a "950" number.

4.4.2 The Public Payphone Surcharge is applied in addition to any other applicable rates, charges and/or surcharges specified in this tariff.

4.4.3 The Public Payphone Surcharge does not apply to the following:

- (A) Calls paid for by inserting coins at the public/semi-public payphone.
- (B) Calls placed from stations other than public/semi-public payphones.

4.5 Other Taxes & Assessments

4.5.1 All of the Company's services are quoted and contracted for at pricing which is exclusive of all applicable taxes and governmental and/or quasi-governmental assessments.

4.5.2 Customer shall pay the Company, in addition to all applicable service charges, all charges assessed by the Company to recover all applicable governmental and/or quasi-governmental assessments arising from the provision of the services in question. Such charges may include, without limitation, sales taxes, excise taxes, 911 charges, poison control fees, city or state franchise fees, State Infrastructure charges, and like charges and assessments which are levied to the Company.

4. MISCELLANEOUS CHARGES & TAXES (Cont'd)

4.5 Other Taxes & Assessments (Cont'd)

4.5.3 Regulatory Cost Recovery Fee. A monthly, per invoice fee will be assessed on all of the Company's retail Customers (including but not limited to Customers who subscribe to local, long distance, and/or Internet services) for the purpose of recovering administrative costs incurred by the Company to comply with Federal and State regulatory obligations. The fee will be \$2.98 for residential Customers and \$3.46 for business Customers.

4.5.4 Administrative Fee. A monthly, per invoice fee will be assessed on all of the Company's retail Customers (including but not limited to Customers who subscribe to local, long distance, and/or Internet services) for the purpose of offsetting cost increases in paper, sorting, postage, and credit card, manual and ACH payment processing costs that the Company incurs to bill, collect and process payments from Customers. The fee will be \$3.96 for residential customers and \$3.96 for business customers.

## 4.6 Operator Services

### 4.6.1 Long Distance Directory Assistance

A Customer may obtain Long Distance Directory Assistance in determining telephone numbers outside the Customer's local calling area by calling the Long Distance Directory Assistance operator at 1-NPA-555-1212.

- (A) Each Long Distance Directory Assistance call will be charged \$1.25 per call.
- (B) The Customer may request a maximum of two telephone numbers per call to Long Distance Directory Assistance service.

### 4.6.2 Directory Assistance Call Completion

- (A) DACC is a service that provides customers the option of having their local calls automatically completed when they request a telephone listing from the directory assistance operator. The call may be completed automatically or by the Directory Assistance Operator.
- (B) Fully-Automated DACC – The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a touch-tone telephone when prompted by the DACC announcement.
- (C) Semi-Automated DACC – The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.
- (D) Person-to-Person DACC – The customer receives the requested directory number and then requests the operator to complete the call to a specified person.



4. MISCELLANEOUS CHARGES & TAXES (Cont'd)

4.6.2 Directory Assistance Call Completion (Cont'd)

(E) Rates for Directory Assistance

DACC Rates – Per Call  
Basis

Fully-Automated DACC

Sent Paid	\$0.30
Calling Card	\$0.30
Collect	\$1.00
Billed to Third Number	\$1.00

Semi-Automated DACC

Sent Paid	\$0.60
Calling Card	\$0.60
Collect	\$1.20
Billed to Third Number	\$1.20

Person-to-Person DACC	\$2.60
-----------------------	--------

4.6.3 Operator Assistance

(A) A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

- 1 Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party.
- 2 Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- 3 Sent Paid Description: When the operator services call is paid for by the calling party it is considered sent paid.
- 4 Person to Person: Calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.
- 5 Station to Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

4. MISCELLANEOUS CHARGES & TAXES (Cont'd)

4.6.3 Operator Assistance (Cont'd)

6 General Assistance: The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

(B) Operator Assisted Surcharges

The following surcharges will be applied:

Station to Station

Service

Collect

Non-Automated	\$3.95
Semi-Automated	\$2.95
Fully Automated	\$2.95

Billed to a Third

Number

Non-Automated	\$4.95
Semi-Automated	\$3.95
Full Automated	\$3.95

Sent Paid

Non-Automated	\$3.95
Semi-Automated	\$3.95

Person-to-Person

Service

Non-Automated	\$8.95
Semi-Automated	\$8.95

Busy Line Verification

\$4.95

Busy Line Interrupt

\$5.95

5. RATES

5.1 Standard Residential Rates

All calls are billed in 3 second increments with a 30 second minimum.

5.1.1 Standard Domestic Rates for the 48 Contiguous United States

(A) Intrastate

<u>Day</u>	<u>Evening</u>	<u>Nights &amp; Weekends</u>
\$0.16	\$0.14	\$0.12

Time Periods

Day	Mon - Fri	8:00 AM- 5:00 PM*
Evening	Mon - Sun	5:00 PM-11:00 PM*
Night & Weekend	Fri. - Sun	11:00 PM-8:00 AM*

\*Up to but not including

(B) Interstate

<u>Day</u>	<u>Evening</u>	<u>Nights &amp; Weekends</u>
\$0.16	\$0.13	\$0.11

Time Periods

Day	Mon - Fri	8:00 AM-5:00 PM*
Evening	Mon - Sun	5:00 PM-1:00 PM*
Night & Weekend	Fri. - Sun	11:00 PM-8:00 AM*

\*Up to but not including

5.1.2 Standard Rates for Alaska, Hawaii, Puerto Rico, and Virgin Islands

(A) Alaska and Hawaii

<u>Day</u>	<u>Evening</u>	<u>Nights &amp; Weekends</u>
\$0.25	\$0.25	\$0.25

Time Periods

Day	Mon - Fri	8:00 AM-5:00 PM*
Evening	Mon - Sun	5:00 PM-11:00 PM*
Night & Weekend	Fri. - Sun	11:00 PM-8:00 AM*

\*Up to but not including

5. RATES (Cont'd)

5.1 Standard Residential Rates (Cont'd)

5.1.2 Alaska, Hawaii, Puerto Rico, and Virgin Islands (Cont'd)

(B) Puerto Rico and Virgin Islands

<u>Day</u>	<u>Evening</u>	<u>Nights &amp; Weekends</u>
\$0.28	\$0.17	\$0.15

Time Periods

Day	Mon - Fri	8:00 AM-5:00 PM*
Evening	Mon - Sun	5:00 PM-11:00 PM*
Night & Weekend	Fri. - Sun	11:00 PM-8:00 AM*

\*Up to but not including

5.2 Usage Based Residential Domestic Rates

Customer's usage is determined solely based upon Customer's representation of anticipated usage as documented during establishment of the Customer's account.

All calls are billed in 3 second increments with a 30 second minimum.

5.2.1 Arizona

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.065	\$0.095

5.2.2 Colorado

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.065	\$0.095

5. RATES (Cont'd)

5.2 Usage Based Residential Domestic Rates (Cont'd)

5.2.3 Kansas

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.065	\$0.095

5.2.4 New Mexico

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.065	\$0.095

5.2.5 Oklahoma

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.069	\$0.095

5.2.6 Texas

(A) Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.0610	\$0.095

(B) Local Dial-Tone or UNE-P Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
All	\$0.049	\$0.069

(C) Local Dial Tone Resale Customers

Same as long distance only customers

5. RATES (Cont'd)

5.3 Standard Business Rates

All calls are billed in 3 second increments with a 30 second minimum.

5.3.1 Standard Rates for the 48 Contiguous United States

(A) Intrastate

<u>Day</u>	<u>Evening</u>	<u>Nights &amp; Weekends</u>
\$0.16	\$0.14	\$0.12

Time Periods

Day	Mon - Fri	8:00 AM-5:00 PM*
Evening	Mon - Sun	5:00 PM-11:00 PM*
Night & Weekend	Fri. - Sun	11:00 PM-8:00 AM*

\*Up to but not including

(B) Interstate

<u>Day</u>	<u>Evening</u>	<u>Nights &amp; Weekends</u>
\$0.16	\$0.13	\$0.11

Time Periods

Day	Mon - Fri	8:00 AM-5:00 PM*
Evening	Mon - Sun	5:00 PM-11:00 PM*
Night & Weekend	Fri. - Sun	11:00 PM-8:00 AM*

\*Up to but not including

5. RATES (Cont'd)

5.3 Standard Business Rates (Cont'd)

5.3.2 Standard Rates for Alaska, Hawaii, Puerto Rico, and Virgin Islands

(A) Alaska and Hawaii

<u>Day</u>	<u>Evening</u>	<u>Nights &amp; Weekends</u>
\$0.25	\$0.25	\$0.25

Time Periods

Day	Mon - Fri	8:00 AM-5:00 PM*
Evening	Mon - Sun	5:00 PM-11:00 PM*
Night & Weekend	Fri. - Sun	11:00 PM-8:00 AM*

\*Up to but not including

(B) Puerto Rico and Virgin Islands

<u>Day</u>	<u>Evening</u>	<u>Nights &amp; Weekends</u>
\$0.28	\$0.17	\$0.15

Time Periods

Day	Mon - Fri	8:00 AM-5:00 PM*
Evening	Mon - Sun	5:00 PM-11:00 PM*
Night & Weekend	Fri. - Sun	11:00 PM-8:00 AM*

\*Up to but not including

5. RATES (Cont'd)

5.4 Usage Based Business Rates

Customer's usage is determined solely based upon Customer's representation of anticipated usage as documented during establishment of the Customer's account.

All calls are billed in 3 second increments with a 30 second minimum.

5.4.1 Arizona

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.065	\$0.095

5.4.2 Colorado

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.065	\$0.095

5.4.3 Kansas

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
All	\$0.095	\$0.095

5.4.4 New Mexico

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.065	\$0.095



5. RATES (Cont'd)

5.4 Usage Based Business Rates (Cont'd)

5.4.5 Oklahoma

Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.069	\$0.095

5.4.6 Texas

(A) Long Distance Only Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
\$10 to \$19.99 per month	\$0.095	\$0.095
\$20 to \$49.99 per month	\$0.0794	\$0.0794
\$50 per month or more	\$0.0610	\$0.095

(B) Local Dial-Tone or UNE-P Customers

<u>Billing Levels</u>	<u>Interstate</u>	<u>Intrastate</u>
All	\$0.049	\$0.069

(C) Local Dial Tone Resale Customers

Same as long distance only customers

5. RATES (Cont'd)

5.5 Toll Free Service Rates

All calls are billed in 3 second increments with a minimum of 30 seconds.

5.5.1 Standard Residential Rates in 48 Contiguous United States

(A) Toll Free Service Only Customers

Contract Term	Per Minute	Monthly Charge	Installation
NA	\$.095	\$1.00	\$5.00
NA	\$.0794	\$1.00	\$5.00

(B) Local Dial Tone or UNE-P Customers

Contract Term	Per Minute	Monthly Charge	Installation
NA	\$.049	\$1.00	\$5.00

(C) Local Dial Tone Resale Customers

Same as long distance only customers

5.5.2 Standard Business Rates in 48 Contiguous United States

(A) Toll Free Service Only Customers

Contract Term	Per Minute	Monthly Charge	Installation
NA	\$.095	\$1.00	\$5.00
NA	\$.0794	\$1.00	\$5.00

(B) Local Dial Tone or UNE-P Customers

Contract Term	Per Minute	Monthly Charge	Installation
1 year	\$.079	\$1.00	\$5.00
2 year	\$.075	\$1.00	\$5.00
3 year	\$.049	\$1.00	\$5.00

(C) Local Dial Tone Resale Customers

Same as long distance only customers

5.5.2 Standard Rates in Alaska, Hawaii, Puerto Rico and Virgin Islands

Contract Term	Per Minute	Monthly Charge	Installation
NA	\$.25	NA	NA

5.5.3 Standard Rates in Canada

Contract Term	Per Minute	Monthly Charge	Installation
NA	\$.014	NA	NA

5. RATES (Cont'd)

5.6 Travel Card Service Rates

All calls are billed in 3 second increments with a 30 second minimum.

5.6.1 Standard Residential Rates

<u>Interstate</u>	<u>Intrastate</u>
\$.25	\$.25

5.6.2 Standard Business Rates

<u>Interstate</u>	<u>Intrastate</u>
\$.25	\$.25

5.6.3 Origination Surcharge

All calls with originating access from the 1-800-658-2121 Access Number will be assessed a surcharge of \$.80 per call.

No surcharges are assessed if the call is completed on the 1-950-0687 access number or the 1-800-658-2100 access number.

5. RATES (Cont'd)

5.7 Internet

Residential Services

<u>Account Type</u>	<u>Monthly Fee</u>	<u>Additional E-mail Addresses</u>
Unlimited Modem Dial-up	\$10.95* or \$13.95**	\$2.50 per mo./per address
Unlimited ISDN***	\$24.95	\$2.50 per mo./per address

Includes one user name and e-mail address.

\*Only available in Abilene, Texas; Amarillo, Texas; Dallas, Texas; Lubbock, Texas; Midland, Texas; Odessa, Texas; Wichita Falls, Texas; Oklahoma City, Oklahoma.

\*\*Available in Allison, Texas; Brisco, Texas; Canadian, Texas; Olney, Texas; Pampa, Texas; Plainview, Texas; Seymour, Texas; Snyder, Texas; Sweetwater, Texas; Stanton, Texas; Weatherford, Oklahoma.

\*\*\*Only available in Abilene, Texas; Amarillo, Texas; Dallas, Texas; Lubbock, Texas; Midland, Texas; Odessa, Texas; Pampa, Texas; Plainview, Texas; Stanton, Texas; Sweetwater, Texas; Wichita Falls, Texas; Oklahoma City, Oklahoma.

Business Services

<u>Account Type</u>	<u>Monthly Fee</u>	<u>Additional Hours</u>	<u>Additional E-mail Addresses</u>
Modem Dial-Up (300 hrs)	\$12.95	\$1.50 per hr.	\$1.00 per mo./per address
ISDN (600 channel hours)*	\$24.95	\$1.50 per hr.	\$1.00 per mo./per address

Includes up to 25 user names and e-mail addresses.

\*Only available in Abilene, Texas; Amarillo, Texas; Dallas, Texas; Lubbock, Texas; Midland, Texas; Odessa, Texas; Pampa, Texas; Plainview, Texas; Stanton, Texas; Sweetwater, Texas; Wichita Falls, Texas; Oklahoma City, Oklahoma.

Static IP Services

<u>Account Type</u>	<u>No. of IPs</u>	<u>Monthly Fee</u>	<u>Set Up Charge</u>
Unlimited Modem Dial-Up	1	\$35.00	\$20.00
Unlimited ISDN	1	\$75.00.	\$25.00

Includes one user name and up to 25 e-mail addresses.

Only available to Business Customers in Abilene, Texas; Amarillo, Texas; Dallas, Texas; Lubbock, Texas; Midland, Texas; Odessa, Texas; Pampa, Texas; Plainview, Texas; Stanton, Texas; Sweetwater, Texas; Wichita Falls, Texas; Oklahoma City, Oklahoma

5. RATES (Cont'd)

5.8 xDSL

(A) UADSL (G.Lite)

NTS-Online Internet Access

Installation Charge

\$47.95 per month

\$149.95

Includes installation, 1 internal G. Lite modem and all necessary filters.

(B) IDSL

<b>Class of Service</b>	<b>Term</b>	<b>Monthly</b>	<b>Install</b>	<b>Internet Monthly</b>	<b>Total Monthly w/ Internet</b>
IDSL 144K	1 Year	\$95.00	\$150.00	\$24.95	\$119.95
IDSL 144K	2 Year	\$90.00	\$50.00	\$24.95	\$114.95
IDSL 144K	3 Year	\$85.00	\$0.00	\$24.95	\$109.95

All above rates are 1 PVC and UBR.

\*DSL Link Install includes installation and basic setup of the DSL router and standard wiring within Customer's demarc. Install charges do not include the cost of the DSL router or inside wiring within a Customer's location. All prices are exclusive of taxes and governmental mandated charges

5. RATES (Cont'd)

5.8 xDSL (Cont'd)

(C) SDSL

Class of Service	Term	Monthly	Install	Internet Monthly	Total w/ NTS Internet
SDSL160K	1 Year	\$95.00	\$150.00	\$24.95	\$119.95
SDSL160K	2 Year	\$90.00	\$50.00	\$24.95	\$114.95
SDSL160K	3 Year	\$85.00	\$0.00	\$24.95	\$109.95
SDSL 320K	1 Year	\$105.00	\$150.00	\$34.95	\$139.95
SDSL 320K	2 Year	\$100.00	\$50.00	\$34.95	\$134.95
SDSL 320K	3 Year	\$95.00	\$0.00	\$34.95	\$129.95
SDSL 416K	1 Year	\$125.00	\$150.00	\$44.95	\$169.95
SDSL 416K	2 Year	\$120.00	\$50.00	\$44.95	\$164.95
SDSL 416K	3 Year	\$115.00	\$0.00	\$44.95	\$159.95
SDSL 784K	1 Year	\$160.00	\$150.00	\$74.95	\$234.95
SDSL 784K	2 Year	\$155.00	\$50.00	\$74.95	\$229.95
SDSL 784K	3 Year	\$150.00	\$0.00	\$74.95	\$224.95
SDSL 1040K	1 Year	\$165.00	\$150.00	\$149.95	\$314.95
SDSL 1040K	2 Year	\$160.00	\$50.00	\$149.95	\$309.95
SDSL 1040K	3 Year	\$155.00	\$0.00	\$149.95	\$304.95
SDSL 1.5M	1 Year	\$255.00	\$150.00	\$234.95	\$489.95
SDSL 1.5M	2 Year	\$250.00	\$50.00	\$234.95	\$484.95
SDSL 1.5M	3 Year	\$245.00	\$0.00	\$234.95	\$479.95

All above rates are 1 PVC and UBR.

\*DSL Link Install includes installation and basic setup of the DSL router and standard wiring within Customer's demarc. Install charges do not include the cost of the DSL router or inside wiring within a Customer's location. All prices are exclusive of taxes and governmental mandated charges

5. RATES (Cont'd)

5.9 Frame Relay/ATM

5.9.1 Frame Relay Port Pricing

The host port must be equal to or greater than the sum of the PVC/CIRs. All NTS PVC/CIRs are duplex or two-way.

Port Speed (Kbps)	Monthly Recurring Charge		
	1 year term*	2 year term	3 year term
64	\$200.00	\$180.00	\$150.00
128	\$325.00	\$292.50	\$280.00
192	\$375.00	\$337.50	\$281.25
256	\$425.00	\$382.50	\$318.75
320	\$475.00	\$427.50	\$356.50
384	\$550.00	\$495.50	\$412.50
448	\$625.00	\$562.50	\$468.75
512	\$700.00	\$630.00	\$525.00
576	\$775.00	\$697.50	\$581.25
640	\$850.00	\$765.00	\$637.50
704	\$925.00	\$832.50	\$693.75
768	\$975.00	\$877.50	\$731.25
896	\$1050.00	\$945.00	\$787.50
1024	\$1100.00	\$990.00	\$825.00
1280	\$1200.00	\$1080.00	\$900.00
1536	\$1400.00	\$1260.00	\$1050.00

\*Installation charge per port: \$250.00

5. RATES (Cont'd)

5.9 Frame Relay/ATM (Cont'd)

5.9.2 Frame Relay PVC/CIR Pricing

PVC/CIR	Monthly Recurring Charge		
	1 year term	2 year term	3 year term
16	\$25.00	\$22.50	\$18.75
32	\$50.00	\$45.00	\$37.50
48	\$75.00	\$67.50	\$56.25
64	\$100.00	\$90.00	\$75.00
128	\$150.00	\$135.00	\$112.50
192	\$225.00	\$202.50	\$168.75
256	\$300.00	\$270.00	\$225.00
320	\$375.00	\$337.50	\$281.25
384	\$450.00	\$405.00	\$337.50
448	\$525.00	\$472.50	\$393.75
512	\$600.00	\$540.00	\$450.00
576	\$675.00	\$607.50	\$506.25
640	\$750.00	\$675.00	\$562.50
704	\$825.00	\$742.50	\$618.75
768	\$900.00	\$810.00	\$675.00
832	\$975.00	\$877.50	\$731.25
896	\$1050.00	\$945.00	\$787.50
960	\$1125.00	\$1012.50	\$843.75
1024	\$1200.00	\$1080.00	\$900.00
1088	\$1275.00	\$1147.50	\$956.25
1152	\$1350.00	\$1215.00	\$1012.50
1216	\$1425.00	\$1282.50	\$1068.75
1280	\$1500.00	\$1350.00	\$1125.00
1344	\$1575.00	\$1417.00	\$1181.25
1408	\$1650.00	\$1485.00	\$1237.50
1472	\$1725.00	\$1552.50	\$1293.75
1536	\$1800.00	\$1620.00	\$1350.00



5. RATES (Cont'd)

5.9 Frame Relay/ATM (Cont'd)

5.9.3 Frame Relay Local Loop Pricing

Arizona

ILEC CO	Monthly Recurring Charge			Install		
	1 yr.	2 yr.	3 yr.	1 yr	2 yr	3 yr
Qwest 46/64K	\$100	\$100	\$100	\$350	waive	waive
Qwest 128K/1536K	\$200	\$200	\$200	\$600	waive	waive

New Mexico

ILEC CO	Monthly Recurring Charge			Install		
	1 yr.	2 yr.	3 yr.	1 yr	2 yr	3 yr
Qwest 46/64K	\$100	\$100	\$100	\$350	waive	waive
Qwest 128K/1536K	\$200	\$200	\$200	\$600	waive	waive

Oklahoma

ILEC CO	Monthly Recurring Charge			Install		
	1 yr.	2 yr.	3 yr.	1 yr	2 yr	3 yr
SWBT 46/64K	\$100	\$100	\$100	\$350	waive	waive
SWBT 128K/1536K	\$200	\$200	\$200	\$600	waive	waive

Texas

ILEC CO	Monthly Recurring Charge			Install		
	1 yr.	2 yr.	3 yr.	1 yr	2 yr	3 yr
SWBT 46/64K	\$100	\$100	\$100	\$350	waive	waive
SWBT 128K/1536K	\$200	\$200	\$200	\$600	waive	waive

All Other States

ILEC CO	Monthly Recurring Charge			Install		
	1 yr.	2 yr.	3 yr.	1 yr	2 yr	3 yr
SWBT	ICB	ICB	ICB	ICB	ICB	ICB
All other LECs	ICB	ICB	ICB	ICB	ICB	ICB

5. RATES (Cont'd)

5.9 Frame Relay/ATM (Cont'd)

5.9.4 Metro Frame Relay Prices

Metro Frame Relay is only available where all of Customer's ports are in the same metro area or LATA.

Pricing is for 12 or 36 month terms. All non recurring charges waived for 36 month contract.

Frame Relay Port Port Pricing

<u>Rate (Kbps)</u>	<u>MRC</u>	<u>Install (per port)</u>
56/64	\$125.00	\$250.00
112/128	\$250.00	\$250.00
168/192	\$275.00	\$250.00
224/265	\$300.00	\$250.00
280/320	\$350.00	\$250.00
336/384	\$400.00	\$250.00
448/512	\$450.00	\$250.00
504/576	\$500.00	\$250.00
560/640	\$550.00	\$250.00
616/704	\$600.00	\$250.00
672/768	\$650.00	\$250.00
896/1024	\$750.00	\$250.00
1120/1280	\$800.00	\$250.00
1344/1536	\$850.00	\$250.00

PVC Pricing 2-way

<u>CIR (Kbps)</u>	<u>Price</u>	<u>Install (per PVC)</u>
4/32	\$15.00	\$25.00
48/64	\$35.00	\$25.00
128/192	\$70.00	\$25.00
256/448	\$125.00	\$25.00
512/704	\$250.00	\$25.00
768/960	\$350.00	\$25.00
1024/1280	\$400.00	\$25.00
1344/1536	\$425.00	\$25.00